



CURBSIDE PICKUP FAQs

1. Who is the curbside pickup service for?

Dave's Fresh Marketplace is offering curbside pickup to service our elderly and most vulnerable populations for a limited time in select locations.

2. Can I get curbside pickup at any of the Dave's Marketplace locations?

As of April 21, 2020, curbside pickup is only available at three Dave's locations:

- Wickford – 125 Tower Hill Rd
- East Greenwich – 1000 Division Street
- Hoxsie – 18 Airport Rd, Warwick

3. What happens if one of my items is out of stock?

As you create your order, please keep in mind that stock is limited and an issue across all retailers. We will fill your order to the best of our ability. We WILL make substitutions unless you tell us NOT to.

4. Will I get the Sale Prices of items listed in your Flyer?

Yes! All items are listed with what the normal range for a price is on that product – only to give you an idea of costs. Because everything is rung through our register when picked, all sale prices including our TPR program, Mid Week specials and regular sales flyer will be applied.

5. Can I add on to my order once it is submitted?

No. Unfortunately, we do not have a sophisticated system that will allow changes once the order is placed. Please do not email us or ask the shopper at pick up to add items. We are trying to provide a service to the community.

6. Can a shop more than once per week?

No. There are limited slots and we are trying to help as many people as possible. Please do not chose a second slot to add items OR ask for us to shop more than 1x per week.

7. What types of payment do you accept?

All orders MUST be paid for by CREDIT CARD upon pick up. We cannot accept checks, cash, EBT or a debit card.



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8. What if I get home and realize there's been a mistake?

If you believe that a mistake has been made with your order, please get in touch with us by emailing curbside@davesmarketplace.com. There are NO REFUNDS. We are shopping for you to the best of our abilities.

9. Who can I contact with additional questions / concerns?

Please DO NOT call our stores. Send an email to customerservice@davesmarketplace.com. Our team will respond as soon as possible.